



ELITE LIMOUSINE PLUS

Company Profile

2026

Business Office



Customer Service

+1 718 472-2300



Email

Customer_Service@EliteNY.com



Dispatch

718-472-2000



Website

www.EliteNY.com



Table of Content

| | | |
|---|------------------|----|
| └ | About Elite | 03 |
| └ | Elite Services | 05 |
| └ | Elite Fleet | 09 |
| └ | Elite Clients | 11 |
| └ | Elite Standards | 13 |
| └ | Elite Technology | 14 |
| └ | Limousine.com | 18 |
| └ | Order Placing | 19 |
| └ | Why Choose Elite | 21 |
| └ | Open an Account | 23 |
| └ | Contact | 25 |



About Us

Elite Limousine is a full-service chauffeured ground transportation company, that maintains the largest fleet of luxury vehicles and a core of professional and courteous drivers.

Our mission is to provide Business Class and First-Class service to New York's various corporate sectors including Legal, Bankers and Brokers, Insurance, Advertising and Media, Real Estate, Education, and Health Care at fair pricing.

- On-time performance and billing accuracy is ensured through SmartCab, Elite's proprietary Dispatch and Billing system.
- Created to be industry-specific, we can tailor to the needs of every client.
- All vehicles and Chauffeurs are licensed and regulated by the TLC.



About Us

(Continued)

Elite is not just an App company. We provide the full array of Travel Industry requested vehicles with Dispatch and Fleet Management located in our headquarters, directly across the East River from Manhattan.

Strategically located in the middle of the Queens, our fleet can reach the farthest points of New York City's five boroughs and the 3 major area airports within 15 minutes.

Our superior service is enhanced by total fleet management, incorporating real-time GPS tracking with all the bells and whistles of modern technology.

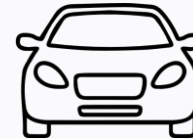
Elite is licensed by the New York City Taxi & Limousine Commission (TLC) as a Dispatch Base (Base #B01087) and regulated by the New York State Attorney General as a Franchisor.



**Trusted by Fortune
500 Companies**



**38 Years in
Business**



**500 Luxury
Vehicles**



**Professional
Drivers**

Elite Services

We are here to serve your transportation needs across the globe.



Business/ Executive Class

Safe and reliable First Class chauffeured transfers for 1-3 passengers in full size Lincolns, Cadillacs, Lexus or similar.



First Class Luxury Service

C-level executive service providing the latest premier models from Mercedes Benz, BMW, Audi and Lexus.



SUV Service

With 6-passenger capacity, well-appointed Lincoln Navigators, Cadillac Escalades and similar are unbeatable for comfort and reliability.

Elite Services

(Continued)



NYC Tristate Area & Intercity

- New York-Elite covers the New York Tristate.
- Limousine.com covers the world with fully vetted 1st Class affiliate partners in over 600 cities throughout the US, Canada & beyond.



Airport Transfers

- Dependable commercial and general aviation airport transfers throughout the US and Canada.
- Across the globe in Europe, Asia, Africa, South America and Australia.



NYC Around Town

- Choose your trip: One Way Point-to-Point, Round Trip, or Hourly.
- Casino Jaunts, Wine Tours, Sightseeing or just shopping around town.

Elite Services

(Continued)



USA & Canada

- Sit back and relax as you travel the USA, Canada with Elite's reliable network.
- Enjoy seamless service as you journey through our vibrant cities and landscapes.



Groups & Corporate Events

- Have your Event Planners set the task and let Elite help the event be a success.
- Road shows or single event sites.
- Meetings, Conferences, Exhibitions.



Weddings & Proms

- 38 years of logistical experience to ensure luxurious memories on those special days.
- Working hand-in-hand with Wedding Planners.
- Specializing in proms and all occasions.

Elite Services

(Continued)



Worldwide

- Whether you're planning your own excursion or would prefer one of our touring packages, relax and let us do the driving.
- Contact our Travel Team for the best option.



Specialty Vehicles

- Have a group of 14 or 1000 people? Ask us for recommendations.
- We offer 14-passenger Mercedes-Benz Sprinters, 30,34 and 38 passenger mini coaches and 55-passenger Motor Coaches.



Small Packages

- Elite's reliable package delivery service is your trusted solution.
- We ensure safe and on-time delivery.
- All parcel delivery vehicles are tracked by GPS for priority.

elite

Elite Fleet

ELITE LIMOUSINE PLUS

A fleet of 500 of the best looking late model luxury vehicles.



Executive Sedan

3 Passengers + 3 Bags

- The Lincoln continental, Cadillac XTS or similar sedans.
- Full-sized business class sedans.
- Go-to favorite for frequent travelers.



Executive SUV

6 Passengers + 6 Bags

- Navigators, Escalades or similar models.
- The pinnacle of luxury and practicality.
- Catering to both leisure and business travel.



Luxury Sedan

3 Passengers + 3 Bags

- The S Class Mercedes-Benz S 580.
- Epitomizes luxury, service, and style.
- Sleek, confident and powerful design.



Mercedes Sprinter

14 Passengers + 14 Bags

- The Mercedes-Benz Sprinter, best in class.
- Maximum comfort with spacious headroom.
- Cozy seating and ample luggage storage.



Elite Fleet

(Continued)



ELITE LIMOUSINE PLUS

A fleet of 500 of the best looking late model luxury vehicles.



Mini Coach 30

30 Passengers + 30 Bags

- Redefine city touring.
- Best for heavy traffic and urban transportation.
- Compact comfort with spacious seating.
- Climate control, and ample luggage storage.



Executive Coach 38

38 Passengers + 38 Bags

- Designed for a more luxurious experience.
- Optimal for wedding venues, executive groups, site visits or sightseeing tours.
- Best for team building and corporate road shows.



Mini Coach 34

34 Passengers + 34 Bags

- Mid-sized coach with a luxurious and spacious interior specially designed for U.S. market.
- Best for heavy traffic and urban transportation.
- Environmentally friendly, low fuel consumption.



Motor Coach 56

56 Passengers + 56 Bags

- The ideal option for transporting large groups for local events or multi-city destinations.
- Comfortable seating, large viewing windows
- Luxury amenities, large convenient lavatory.

Who are Elite's customers?



Banks



Consultants



Healthcare



Financials



Accounting



Advertising
Agencies



Real Estate



Software &
Technology



Luxury
Fashion
Brands



Film
Production



Government
Offices



Law
Firms



Universities



Media Houses

Elite Clients

(Continued)

Some of our valuable clients



Elite Standards

We set the standard for Black Car Service in the NY tri-state area



Quality

- Late model luxury sedans and SUVs.
- Fleet color is black to be consistent with your corporate image.
- Best looking fleet in NYC.
- GPS integration for fleet management.



Service

- One-stop global service with Consolidated Invoicing.
- Elite serving the New York City Metropolitan area and worldwide by our affiliate network, Limousine.com.



Value

- Unmatched security and convenience of door-to-door service.
- Driven in a late model full-size vehicle.
- Operated by a professional driver and provided by a trusted company.



Satisfaction

- Since inception Elite has followed The Three Pillars for Customer Satisfaction:
 - Anticipate the needs of customers.
 - Deliver consistent positive experiences.
 - Cultivate customer loyalty.

Elite Technology

SmartCab

- Enterprise class Black Car Dispatch and Management system.
- Built on Oracle, our custom designed software includes: Reservations, Auto-Dispatch, Trip and EZ-Pass Auto-Pricing and Invoicing.

| | | | | | | | | |
|---|------------------|--|-------------------------|--|--|-------------------------------|--|------|
| <div><div>elite</div><div>Limousine Plus Inc.</div></div> | | | | 3272 Gale Ave, Long Island City, NY 11101 Phone #: (718) 472-2000, Base #: B01087 | | | | |
| ACCOUNT NUM/VIP NUM 3601 - 9174404500 | | COMPANY NAME SOUNDVIEW BROADCASTING | | PASSENGER NAME ALLEN EMPEDRADO | | RESERVATION NUM 3011031992 | | |
| RE'S DATE 01/10/2023 | TIME 02:40 AM | CAR NO 329 | PICKUP TIME 02:40 AM | Base Fare | | 64.00 | | |
| PICKUP POINT 9019 88 AVE, QUEEN'S New York 11421 | | | | ZONE-ZIP 11421000 | | Service Charge | | 5.00 |
| FINAL DEST 3601 37 AVE, QUEEN'S New York 11101 | | | | ZONE-ZIP 11101000 | | Fuel Surcharge | | 3.20 |
| REQUIREMENTS | | | | | | | | |
| COMPANY CODE | | | | SVB | | | | |
| PASSWORD | | | | GALE | | | | |
| CHARGES FOR THIS TRIP HAVE BEEN BILLED TO YOUR | | | | | | | | |
| Total Charges | | | | | | 72.20 | | |
| Sales Tax | | | | | | 6.12 | | |
| NYS COF | | | | | | 2.08 | | |
| Billed Amount | | | | | | 80.40 | | |

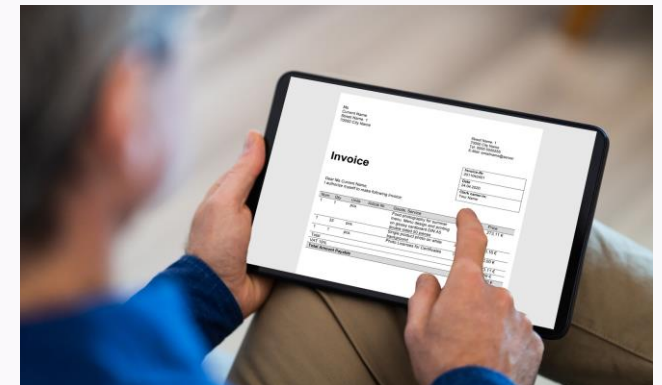
Electronic Invoicing

- Invoices are emailed as a PDF copy or downloadable link.
- The billing data can be provided in your preferred format as transaction records in CSV format, which can be easily uploaded to any accounting software.



Electronic Vouchers

- First in the industry to introduce electronic vouchers.
- Electronic receipts available for all completed rides by SMS or email.
- Controlling usage and abuse.
- Reduces carbon footprint.

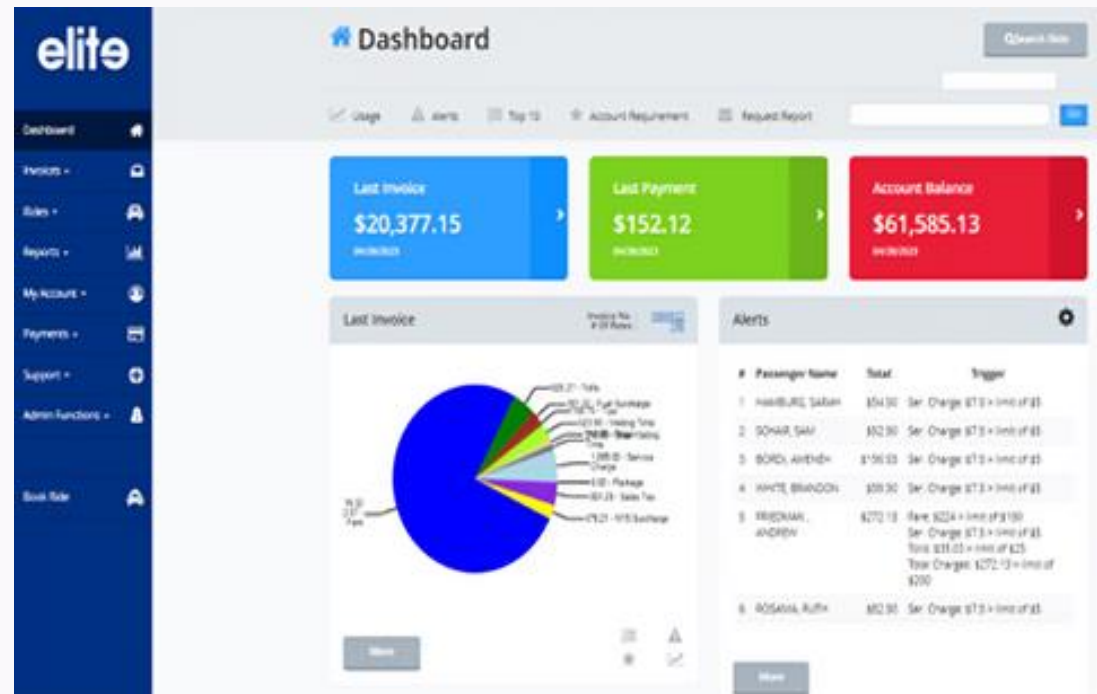


Elite Technology

(Continued)

e-Bill Portal

- For account managers: Online Invoices and Payment Processing.
- Access limited to authorized staff.
- Billing notifications generated.
- View and download invoices and usage reports.
- Process payments electronically.



Elite Technology

(Continued)

Tollminator

- Automated E-Z Pass tolls applied only when actually incurred.
- Eliminates toll confusion.
- GPS tracking provides guaranteed accuracy on time and location.
- Pricing immediately available.



Elite Technology

(Continued)



GPS Tracking

- Necessary for voucher-less and electronic billing.
- Time and location footprints captured from time of dispatch to job completion.



100% Accurate Billing

- Guaranteed as pricing is electronically applied based on the rates and captured tolls stored in the SmartCab® database.



Tollminator™ EZ Pass Rates

- Captures rate markers during trip.
- System blocks manual rate changes in car.



On-time Performance

- SmartCab® calculates time to dispatch job ahead of scheduled reservation time.
- Satellite recognition of vehicle location in zone necessary for dispatch eligibility.
- Automated dispatching guarantees on-time performance.



Limousine.com

Worldwide Chauffeured Ground
Connections Since 1997

For chauffeured ground transfers in over 600 cities in the United States, Canada and selected markets abroad, Elite offers Limousine.com.

LIMOUSINE.COM, an Elite Limousine Group company, is a worldwide affiliate network of First-Class Transportation Companies.

- All affiliate partners are fully vetted independently owned companies.
- All service rendered through Limousine.com is fully guaranteed by Elite.
- Rates are comparable to the local marketplace in which the service is provided.
- Cancellation policies for Limousine.com reservations are not singularly universal and may differ between the markets. Policies specific to that affiliate are provided when the reservation is placed.
- Centralized dispatch.
- Consolidated billing into your single Elite billing statement.



www.limousine.com



iOS and Android App



1-888-999-LIMO

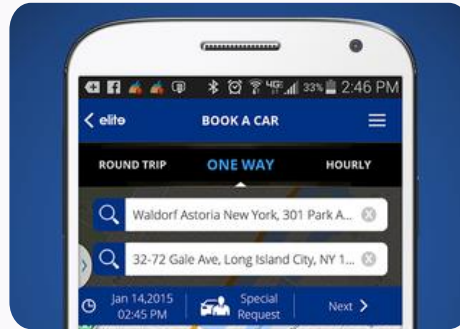
Placing Orders

Whether you need a car NOW or want to make a RESERVATION



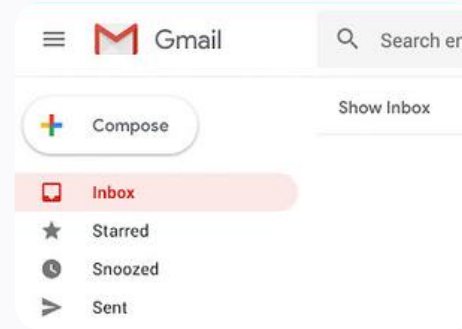
Online Reservations

www.eliteny.com



Mobile Application

Elite Limousine iOS & Android App res@eliteny.com



Through Email



Live Operator 24/7

+1 718-472-2000
+1 800-472-1123

Onsite Dispatch Services

- For qualified high-volume customers Elite offers Onsite Dispatcher service.
- Elite on-site dispatchers are present at all major sporting venues, i.e., Yankees Stadium, Citifield (Shea Stadium), and US Open Tennis Stadium in Flushing Meadows or MetLife Stadium in the Meadowlands.

App for iOS & Android

- Avoid live operator telephone delays.
- No need to stay at a desktop waiting for confirmation.
- Place or cancel reservations 24/7.
- Access ride receipts on both WEB and Mobile Apps.



Elite Limousine App

Locate the App on “App Store” or “Google Play” by searching for “Elite Limousine App” or visit www.eliteny.com.

Elite Limousine Mobile App





WHY CHOOSE ELITE

- At Elite we pride ourselves on being distinctly different from the app-based ridesharing companies like Uber.
- Unlike Uber, Lyft and similar platforms that only offer transportation options, our commitment to excellence goes above and beyond. We offer professionalism, reliability, and personalized care.
- Our highly trained and licensed drivers offer a wealth of experience and local knowledge to ensure that your journey is safe and comfortable.
- For chauffeured ground transfers in over 600 cities in the United States, Canada and selected markets abroad, Elite offers Limousine.com, an Elite Limousine Group company.
- LIMOUSINE.COM, since 1997, is a worldwide affiliate network of First-Class Transportation Companies.
- From our impeccably maintained fleet of vehicles to our seamless invoicing process, you can trust that your experience with us will be consistently superior.
- We prioritize your satisfaction, always striving to meet and exceed your expectations for a memorable and stress-free journey.
- Choose us for a transportation experience that stands out in quality and customer service.





WHY CHOOSE ELITE

(Continued)

| Description | App Based Companies | Elite Limousine Plus |
|--|---------------------|---|
| Booking a Ride | Mobile Apps | Mobile Apps, Website, Live agents, Email |
| Corporate Ride Requirements | X | Variety of customization options available. |
| Travel Schedules (Standing Orders) | X | ✓ |
| Corporate billing reports and feeds | X | Available - Fully customizable |
| Blackout hours | X | Available (reduces corporate expenses) |
| On time guarantees | X | ✓ |
| Expense Tracking (cost center, Client # Department Capture) | X | Available |
| On-site dispatcher | X | Available - For large clients or special events |

Open an Account

- 95% of our customers are a cross section of corporate clients comprising all business sectors plus a growing percentage of private clients looking for their personal transportation safety.
- Our procedures and protocols have been carefully designed to meet the transportation challenges faced by both our business and personal use clients.

Corporate Account

A Corporate Account can be set up as either a Direct Bill or a Credit Card Account – your choice!

- A Direct Bill Corporate Account is billed weekly, and paid using a Check, EFT, or Credit Card.
- A Corporate Credit Card Account can be setup in either of two ways:
 1. A Single Credit Card For All Employees wherein the cumulative amount is invoiced and settled at the end of the billing cycle. Tailored activity reports are available.
 2. A Corporate Pay Per Ride Credit Card Account where every employee must furnish their personal or corporate credit card, Each ride is invoiced and settled daily. Tailored reports are available.



[Download Account Application](#)

Open an Account

(Continued)

Personal Account


- A Personal Account is essentially a credit card-settled account.
- A Credit Card must be on file.
- Each ride is settled on a daily basis unless other arrangements are made in advance.


[Download Account Application](#)





Contact

Business Office


 **customer_service@eliteny.com**
Account, Billing or General Enquiries


 +1 718-472-2300


 +1 718-472-2255


 Monday - Friday | 9am to 5pm

Reservation


 **reservations@eliteny.com**
Book a ride or updates

 +1 718-472-2000


 +1 800-472-1123

 24 hours / 7 days a week

Office Address

 3272 Gale Ave
Long Island City, NY 11101

Mailing Address

 PO box. 1588
Long Island City, NY 11101

Elite Limousine Mobile App



Locate the App in the App Store or Google Play by searching for “Elite Limousine App”.

Payment Methods



- We accept all major credit cards, credit card fees may apply.
- Checks, wire transfer and ACH.



elite

TLC BASE NO B01087



Customer Service

+1 718 472-2300



Email

customer_service@EliteNY.com



Website

www.EliteNY.com

Designed By: Soundview Technologies

www.SoundviewTech.com